

# **CUSTOMER INFORMATION NOTICE**

This information will form part of the Terms & Conditions on the reverse of your Quote/Order form.

Each Premium Showers and Robes product is custom made to your requirements. Your signed order acceptance confirms you have checked the specifications of your quote and are satisfied that this is accurate and correct interpretation of your instructions.

### CUSTOMER DETAILS CORRECT

Installation address and account address Contact numbers and email address

#### WARDROBE DOORS

Check overall dimensions Number of doors required

Frame Color

#### Type – Framed/ Frameless

Panel finish (Mirror, Vinyl, Gyprock, MDF, and Melamine) Has a bottom frame for track been included – carpet risers?

#### SHOWERSCREEN

Style (Framed, Semi framed, Semi Frameless, Slider, and Frameless) Extrusion Color

Glass Type

Hardware Example knob size

## Door opening side

BUILT-IN WARDROBES

Check overall dimensions

Internal layout and design meets your understanding and requirements

Backing, floors, bulkheads, infills are not standard and must be specified

## **SPLASHBACKS**

Glass type & thickness has been recorded

Color has been recorded including name and if applicable code

Cutouts have been allowed for along with fire rated board requirements.

#### MIRRORS

Style confirmed (Framed, Frameless, and Bevelled)

Thickness 4mm or 6mm

Edge Finish (flat polish, mm Bevel)

### SIGNED ORDER AND ACCEPTANCE

Orders will not proceed without a signed customer acceptance on job ticket/quotation or email with attached job ticket/quote confirming acceptance of design requirements, product, price and terms.

You can call or email your Sales Representative to proceed with an order and forward signed job ticket/quotation in dedicated area. Quotations are valid for 30 days and subject to change thereafter.

Orders will proceed only upon signed acceptance or email as per above requirements and payment of deposit.

Where orders require multiple installation dates or multiple orders progress payments may be required.

(CBD)- Cash Before Delivery - will be the requirement of 100% (percent) payment in full for all Premium products prior to delivery when requested inside 10 working days. Where Premium products are requested with greater than 10 working days delivery, then 50% deposit is required on placement of order and the remaining 50% is required 3 working days prior to delivery and installation to allow for funds clearance. All goods delivered to site remain the property of Premium Showers and Robes until they a paid in full.

## Acceptable Methods of Payment

#### 1.Cheque

Please forward your cheque payable to Premium Victoria Pty Ltd at PO Box 728 St Albans Vic 3021 including details of what the payment represents.

#### 2. Bank Transfer

Please email bank remittance to <u>receivables@premiumoz.com.au</u> and to YOUR REPRESENTATIVE stating the amount paid and description of what the payment represents.

То:	ANZ St Albans 013422	
BSB:		
Account:	259393261	

#### 3. Credit Card

Please email this advice with credit card details to <u>receivables@premiumoz.com.au</u> stating the amount to be charged and description of what the payment represents.

Card Number:		_ Amount:	Signature:
Expiry Date:/	CCV	(Usually located on the reverse s	side of the card)

In addition, I authorise the credit card surcharge of 1.5% over and above the amount authorised on the payment.